Dear Students,

We are now entering our second week of remote learning, and we are very proud of the progress you have made during this transition. This may not be what you signed up for, but you are making it work and we are right here with you. We are all learning together.

We want to assure you that we are dedicated to helping you achieve your academic goals. In the weeks ahead, you will continue to have access to the support you need while avoiding in-person contact. The college continues to be operational. At the same time, we want to ensure that you, along with our faculty and staff, are fully safe and maintain social distancing. Thank you for your flexibility in this rapidly changing environment.

Effective Monday, April 6, all services will be provided remotely only, via phone, email or virtual at all campus locations.

In addition, all campus buildings, at all locations, will be inaccessible to students, including computer labs, which will no longer be available until further notice.

Here’s how you can get the support you need:

- **The best way to receive assistance is through email.**
  - Use the college directory on BristolCC.edu or the contact directory in Office365 Email (Outlook) to look up individual contact information.
  - You can also use this department directory for department contact information and availability.
  - Please realize that there may be extended and delayed response times, and we ask for your patience as we work to reply to all communications as quickly as possible.
- **Library:** Use the video chat (scroll down and see the chat on your right).
- **Tutoring:** [Click here](#) to get connected to all your tutoring options (1:1 appointments, online drop-in & email paper review).
- **Online Learning Help:** If you are experiencing issues with your online learning experience, please fill out the [Bristol Online Help Request](#) or contact us by phone at 774.357.2081.
- **Tech Help:** Please fill out the [ITS Help Form](#) if you have a technology question or need tech help while learning remotely. You can also call us at 774.357.3333.
- **WiFi:** There is access to WiFi from your car under the solar canopies on the Fall River Campus.
- **Stay connected.** Please continue to check your Bristol email. Stay informed on social media and download the Bristol app to keep in touch with your classmates. Check Bristolcc.edu/Coronavirus.
Please know that we are doing our best to assist students who need additional support during this time. Next week, we will be sharing more information on a number of items that are currently being reviewed and adjusted in the best interest of our students academically and financially.

Thank you for your patience and dedication during this time. Please take care of yourselves, your loved ones and each other. We are in this together, and we will get through this together.

Best wishes,

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"If you want to go fast, go alone. If you want to go far, go with others."

- African Proverb