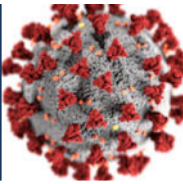




StreetSheet COVID-19 Edition



COVID-19

Coronavirus disease 2019 (COVID-19) is a respiratory illness that spreads from person to person. The virus that causes COVID-19 is a “novel (new) coronavirus” and has spread globally as a pandemic.

Individuals and families have been greatly impacted by the presence of the COVID-19 pandemic and for many, basic necessities like housing, food and even COVID-19 testing itself has become critical. Though many resources are available across the city, this **StreetSheet COVID-19 Edition** provides important basic resources geared to those who are experiencing, or on the verge of, homelessness in New Bedford.

IMPORTANT!!!

Effective October 1, 2020 the **Coordinated Entry System (CES) in New Bedford has changed**. There is no longer a 1-800-HOMELESS phone number. If you are in need of shelter, please contact the shelter directly. If you are looking for assistance with homeless prevention or permanent housing options, please contact the CES through Catholic Social Services at **508.999.4757**, Mon-Fri 8.30 am – 5 pm. NBCE@cssdioc.org.



DIRECT SHELTER ACCESS

Individual Men/Women	
Sister Rose/Grace House	508.997.3202
75 Division Street New Bedford	
Those Fleeing Domestic Violence	
New Bedford Women’s Center	508.999.6636
24 Hour Hotline	
Unaccompanied Youth ages 18-24	
Killians	774.206.6445
306 Ashley Boulevard New Bedford	
Families Needing Shelter	
DHCD Telephonic Line (State)	1.866.584.0653

DISCLAIMER

Due to the COVID-19 emergency, resources and policies are changing on a regular basis. Please check with the individual agencies and organizations noted here for up-to-date information.

PREVENTING HOMELESSNESS

Catholic Social Services (CSS): 508-997-7337 Please call to schedule an appointment; www.cssdioc.org

People Acting in Community Endeavors (PACE): 508.993.0033; www.paceinfo.org

LEGAL SERVICES

South Coastal Counties Legal Services (SCCLS) provides free legal services in civil (non-criminal) matters to low-income individuals, families, persons with disabilities and elders throughout Southeastern Massachusetts. Telephone intake is open Monday through Thursday at 800-244-9023, or visit the website at www.sccls.org to complete an online inquiry.

South Coast Fair Housing (SCFH) works to eliminate housing discrimination throughout Southeastern Massachusetts and RI. Contact them at 774.473.9994 visit the website at www.southcoastfairhousing.org to complete an online intake form.

ASSISTANCE WITH RENTAL | MORTGAGE | UTILITIES

Catholic Social Services (CSS)
508-997-7337; www.cssdioc.org

PACE Housing Opportunity Center
308 Cottage Street 508-993-0033; www.paceinfo.org

**Residential Assistance for Families in Transition (RAFT) and
Emergency Rental and Mortgage Assistance Program (ERMA)**
NeighborWorks Housing Solutions: 781-422-4204
www.nhsmass.org – online application

Tenancy Preservation Program (TPP) 508-942-0369
www.helpfbms.org; (Helps households with disabilities access resources including rental assistance)



This STREETSHEET COVID-19 EDITION is provided as a resource to the community by the City of New Bedford’s Homeless Service Provider’s Network (HSPN) and the Office of Housing and Community Development (OHCD).

COVID TESTING SITES

Greater New Bedford Community Health Center

Test Location: 874 Purchase Street

Test Hours: Mon-Fri 8.30am – 11.30am

Seven Hills Behavioral Health (Van)

Test Location: Sister Rose Shelter 75 Division Street

Test Hours: Mon 11am-2pm

Test Location: 1183 Acushnet Ave (Corner Acus./Sawyer)

Test Hours: Tues 1pm – 6pm

Test Location: PAACA 360 Coggeshall Street

Test Hours: Weds 11am-2pm

Test Location: Seabra Supermarket 41 Rockdale Ave

Test Hours: Thurs 11am-2pm

Test Location: Boys & Girls Club 166 Jenney Street

Test Hours: Fri 1pm - 4pm

Alert Ambulance Service Inc.

Test Location: Stop and Shop 438 Dartmouth Street

Test Hours: Sun 10am – 2pm

FOOD

MA Dept of Transitional Assistance (DTA) Call 508.961.2000 for assistance/SNAP benefits.

PACE Food Pantry 166 William Street NB. Open Monday through Friday from 10 am to 2 pm. Food will be distributed outside the main office. No IDs required, but name, date of birth, and address are asked. Call 508-999-9920 for more information and check out their Facebook page for mobile food pantry locations around the city.

Salvation Army New Bedford located at 619 Purchase Street NB. Open Monday through Friday 9 am to 2 pm, by appointment only. Call 508-997-6561.

Sister Rose Soup Kitchen 75 Division Street NB. Open Monday through Friday from 11 am to 1 pm.

Solanus Casey Food Pantry is open Wednesdays and Thursdays from 10 am to 12 pm. Outside walk-through; must wear a face mask.

EMPLOYMENT

Apply for **MA Unemployment Insurance** online at: <https://uionline.detma.org/Claimant/Core/Login.ASPX>; or visit www.mass.gov/dua for the most recent information.

FOOD PANTRIES

American Red Cross 617.274.5200
 166 Jenney St. (Boys/Girls Club) beginning 4.1.19 ext. 5596
 Third Thursday of month 10-12 (available 1x per month)
 Photo. ID, proof of income, rent receipts, proof of address, ID for household members required.

Catholic Social Services 508.997.7337
 238 Bonney Street (in back of O. L. of Mt. Carmel R. C. Church)
 Wednesday & Thursday 10-12 (available 1x every 30 days)
 Min. 18 years-old, proofs of income & residency, photo ID, MA Health ID required for all children. Non-perishable foods.

Debbie's Kitchen Food Pantry 508.525.9010
 95 Willow Street
 Saturdays 10 am-Noon. Requires photo ID, food stamp ID and proof of income. Serves residents of NB and the surrounding area. Delivery to elders/handicap available; need to call. Limited to one visit/month.

Grace Episcopal Church 508.993.0547
 133 School Street
 Wednesday & Friday 9.30 - 10.30 (available 1x per month / 12 x per yr)
 Photo ID required and children's insurance cards.

MO Food Life Pantry 508.992.5978
 725 Pleasant Street
 Open 3 Wednesdays per month (call first) 10-12 noon (available once every 30 days) For adults, picture ID & proof of income, ID for family members.

Mobile Ministries 508.993.0614
 MON: Salvation Army parking lot 6.00pm
 TUES: PAACA 6.00pm
 WED: Reverence Church, Brock Avenue 1.30pm
 THU: Salvation Army parking lot 6.00pm
 FRI: PAACA 6.00pm
 SAT: Salv.Army lot 11.30am; Reverence Church, Brock Ave 1.30pm

FOOD PANTRIES

PACE, Inc. 508.999.9920
 166 William Street
 Monday-Friday 9-11am, Tuesday-Friday 2-3pm; contact PACE in case of emergency. Picture ID and insurance verification needed. Call for more details or see www.paceinfo.org.

The Salvation Army 508.997.6561
 619 Purchase Street
 Bread Distribution Monday-Friday 1.00-2.30pm based on donations; food give-away 2nd Thursday of each month, ID required; Food Pantry 4th Thursday each month-must be registered annually. Please make an appointment for registration. Other assistance available on a case-by-case basis and regulation of grants.

St. Anthony's Church 508.993.1691
 Nye Street Entrance (enter through church basement door)
 Every other Thursday @ 11.30am - 12.45pm (1st week only last names starting A-L; 2nd week only last names starting M-Z).

St. Lawrence Church 508.992.4251
 110 Summer Street
 Every other Friday from 10.30-11.30am. Photo ID for household members and proof of address in 02740 zip code required.

St. Martin's Church 508.994.8972
 136 Rivet Street
 3rd Saturday 10-11am and last Tues of month 5-6pm

Seven Hills Behavioral Health 508.999.4159
 1177 Acushnet Avenue
 Monday & Weds 9.30 - 12.00; Photo ID, proof of income/address.

LAUNDRY

Grace Episcopal Church's "Laundry Love" A laundry service for those experiencing homelessness/in need. Last Monday each month at EZ Clean Laundry 80 Summer Street 2pm-5pm. W/D two loads.

HEALTH/MEDICAL

SouthCoast Center for Women's Health 508.998.0600
GNB Community Health Center 508.992.6553
NB Family Planning Health Imperatives 508.984.5333
St. Luke's Hospital 508.997.1515

MENTAL HEALTH

New Bedford Crisis Center 508.996.3154
 543 North Street
Child & Family Services 1061 Pleasant St. 508.996.8572
 543 North Street 508.984.5566
 3057 Acushnet Ave 508.742.1040
FHR Anchor House 508.984.4300
 2277 Purchase Street
MA Dept. of Mental Health 508.996.7900
 888 Purchase Street
Seven Hills Behavioral Health Psychiatric Day Treatment
 589 So. First Street 508.996.3147
Steppingstone Inc. 508.984.4155
 5 Dover Street, Suite 201

SUBSTANCE ABUSE

ADCARE 508.999.1102
High Point Treatment Center
 Centralized Admissions 1.800.233.4478
 Outpatient (SA, MH) 508.717.0550
Community Substance Abuse Center 508.979.1122
 8 Kilburn Street
PAACA 508.997.9051
 360 Coggeshall Street
Self-Help/Trtmt Info (for Men) (SEMCOA) 508.992.7788
Seven Hills Behavioral Health 508.996.0546
 1173-1177 Acushnet Avenue
Steppingstone 508.984.4155
 5 Dover Street Suite 201
 Project SOAR

VETERANS ASSISTANCE

MA Dept. of Veterans Services 1.888.844.2838
New Bedford Veterans Services 508.991.6184
New Bedford VA Outpatient Clinic 508.994.0217
NB VET Center 508.999.6920
National Call Center Homeless Veterans 1.877.424.3838
Veterans, Inc. 1.800.482.2565
Veterans Transition House 508.992.5313

STREET SHEET



Available help for those who are experiencing homelessness or are threatened with homelessness.

The City of New Bedford's Homeless Service Providers' Network (HSPN) has created this "Street Sheet" to identify some important resources available to you—where to get a meal, how to find shelter and where to call for help that you need right now.

This information is updated semi-annually and some providers or programs may have changed since the last revision. Check each agency to verify their current service capabilities.

City of New Bedford, MA
 HOMELESS SERVICE PROVIDERS' NETWORK

www.nbhspn.com



Printing costs generously donated by the United Way of Greater New Bedford.



REVISED MARCH 2020

MEAL SITES AND TIMES



Pilgrim United Church of Christ, 635 Purchase St. / Grace Episcopal Church, 133 School St. / Reverence Church, Brock Ave / The Salvation Army, 619 Purchase St. / St. Anthony's R.C. Church, Nye St. / Full Blessings Church, 475 Union St.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	7.30-8.00 Grace Episcopal Church	6.35-7.30 Mercy, Meals and More	6.35-7.30 Mercy, Meals and More	6.35-7.30 Mercy, Meals and More	6.35-7.30 Mercy, Meals and More	6.35-7.30 Mercy, Meals and More	6.35-7.30 Mercy, Meals and More
Lunch	11.00 Full Blessings Church Service & Meal	11.00-1.00 Sister Rose House Soup Kitchen	11.00-1.00 Sister Rose House Soup Kitchen	11.00-1.00 Sister Rose House Soup Kitchen	11.00-1.00 Sister Rose House Soup Kitchen 12.00 St. Anthony's	11.00-1.00 Sister Rose House Soup Kitchen	10.00-12.30 Salvation Army Parking Lot
Dinner	4.15 Salvation Army Cafeteria	6.00 Salvation Army Parking Lot	5.00 Salvation Army Canteen 6.00 PAACA	1.30 Reverence Church Brock Av 4:15 Salvation Army	6.00 Salvation Army Parking Lot	5.00 Salvation Army Canteen 6.00 PAACA	1.30 Reverence Church Brock Avenue

HOMELESS?

Are you experiencing homelessness?

Don't have anywhere to go?

No place to stay?

There is ONE phone number to call for help anywhere in Bristol County—

The CALL [Coordinated Access to Local Links].

If you're homeless and need help, CALL right now:

1-800-HOMELESS

(1-800-466-3537)

You must call this number from a local area code; that means it will only work if you call from a phone with a 508 or 774 area code.

From outside these area codes call 1.508.674.4681.

If you need shelter, please call 1.800.HOMELESS for available shelter options in your area.



THE CALL is a program of Catholic Social Services based on federal standards and expectations for shelter systems. It is operated on behalf of all shelter programs in New Bedford, Fall River and Greater Attleboro-Taunton.



NEW BEDFORD PUBLIC SCHOOLS HOMELESS LIAISON

Registrar and Homeless Liaison
Julie Mador
455 County Street Room 105 NB
508.997.4511 x14663

LOCAL, STATE and NATIONAL CRISIS SERVICES

Al-Anon/Alateen	508.366.0556
Behavioral Health (Seven Hills)	508.990.8280
Child & Family Services	508.996.8572
Coastline Elderly Services	508.999.6400
Domestic Violence/Sexual Assault Hotline	508.999.6636
Elder at Risk Hotline	508.675.2101
New Bedford Crisis Center	508.996.3154
New Bedford Police Dept.	508.991.6350
Suicide Prevention Hotline (Samaritans)	1.866.508.4357
The Women's Center (Domestic Violence)	508.996.3343

AIDS Action Committee	617.437.6200
Disabled Persons Protection Hotline	1.800.426.9009
Elder Services Hotline	1.800.922.2275

MA 211 Call Center (A United Way Program) Dial 211

MA Alliance of Portuguese Speakers	1.800.232.7725
MA DCF (To report abuse of a child)	508.910.1000
MA DCF Hotline (Non business hours)	1.800.792.5200
MA DHCD Shelter (For families)	1.866.584.0653
MA DMH (Dept. of Mental Health)	508.996.7900
MA DTA (Dept. of Transitional Assistance)	1.877.382.2363
Child-at-Risk Hotline	1.800.792.5200
Gay/Lesbian Hotline and G.L.A.D.	1.800.455.4523
SAMHSA Helpline (Drug Alcohol) 24/7	1.800.662.4357
National Child Abuse Hotline	1.800.422.4453
National Sexual Assault Network	1.800.656.HOPE
Runaway and Youth in Crisis Hotline	1.800.786.2929

FORECLOSURES & LEGAL

Foreclosure Assistance

City of New Bedford - Office of Housing and Community Development	508.979.1500
608 Pleasant Street - 2nd Floor	
Catholic Social Services	508.997.7337
NeighborWorks Southern MA	617.770.2227 X46
Homeowners' Hope 24 Hour hotline	1.888.995.HOPE
PACE Homecorps Recovery Initiative	508.993.0035

Legal Assistance

SouthCoast Fair Housing	774.473.9994
Legal Aid	1.800.244.9023
Catholic Social Services (Immigration Issues)	508.997.7337

SUPPORT

ADCARE 508.999.1102
88 Faunce Corner Road Suite 260, No. Dartmouth
Assessment & treatment planning, counseling for individuals and families, outpatient programs for substance abuse

Adult Family Care 508.998.3626
34 Welby Road
Family living for adults who, due to frailty, advancing age or chronic illness, can no longer live alone in safety

Bristol Elder Services, Inc. 508.675.2101
1 Father DeValles Blvd., Fall River
Protective services for the elderly

Catholic Social Services 508.997.7337
238 Bonney Street
Apartment searches, permanent and transitional housing, rapid rehousing and prevention assistance

Coastline Elderly Services 508.999.6400
1646 Purchase Street
Services to assist the elderly in maintaining their independence

Community Economic Devt Center (CEDC) 508.979.4684
1285 Acushnet Avenue
Info and assistance related to immigration, etc.

Community Support Program 508.999.4968
651 Orchard Street Suite 203
Outreach case management and care coordination services for MassHealth clients. Call for referrals.

Council on Aging 508.991.6250
181 Hillman Street Bldg. 9
Provides support services for seniors

Family Resource & Development Center 508.994.4521
128 Union Street 3rd Floor
Parenting programs, support groups, assessment services/info and referral svcs for parents with children 0-18 living in GNB.

FHR Anchor House 508.984.4300
2277 Purchase Street
Clubhouse Prog. for men and women living with mental illness

High Point Outpatient Services 508.992.1500
68 North Front Street
Substance abuse and mental health counseling services

Immigrants Assistance Center, Inc. 508.996.8113
58 Crapo Street
Info and referrals to at-risk immigrant families/individuals

Justice Resource Institute Focus 508.617.4359
45 North Main Street, Fall River
Housing & stabilization for families in shelter. DHCD referrals.

MA 211 Call Center (A United Way Program) Dial 211

MA Dept. of Mental Health 508.996.7900	
888 Purchase Street Suite 213, 2nd floor	
MA Dept. of Transitional Assistance 508.961.2000	
160 West Rodney French Blvd.	

SUPPORT

New Bedford Dept. of Community Services 508.961.3135
133 William Street
Referrals for elderly, disabled, and low-income residents

PAACA 508.997.9051
360 Coggeshall Street
Substance abuse treatment referrals, food, clothing, transportation, housing services, daily 12-Step and self-help groups.

PACE, Inc. 508.999.9920
166 William Street
A multi-service anti-poverty agency: Head Start, Housing Services, Emergency Food Pantry, Fuel Assistance, Health Care Access, Child Care Works, the Family Center, and YouthBuild

Salvation Army 508.997.6561
619 Purchase Street
Emergency assistance programs

Seven Hills Behavioral Health - HIV Prevention, Education & Screening Program 508.996.0546
1173-1177 Acushnet Avenue
HIV/HEP-C/STI's Testing, Overdose Prevention & Narcan Enrollments. Harm reduction & outreach services for men and women at risk.

Seven Hills Behavioral Health-Project Care 508.999.4159
1177 Acushnet Avenue
HIV Medical Case Management

Seven Hills Behavioral Health Twist Prog. 508.999.4159
Gay, Bisexual, Questioning Men, LGBTQ Support Services

Southeast Center for Independent Living 508.679.9210
66 Troy Street (1st Floor), Fall River
By appointment only - Provides advocacy, skills training, peer counseling, information and referral for people with disabilities of all ages, also transitioning to the community from nursing facilities, options counseling and youth services.

Southeastern MA Council on Addiction 508.992.7788
234 Earle Street
Long-term residential services for substance use disorders for men

Steppingstone, Inc. 774.992.0655
5 Dover Street, Suite 207
CSPECH | Case management/care coordination services;
Project FAHR | Outreach, apartment searches, educ. Groups, case management, mental health services, care coordination services;
Welcome Home | Housing, case mgt for those with HIV/AIDS and **Recovery Coaching** | Support for individuals and families.

Woman's Program | 979 Pleasant Street **508.984.1880**
Residential substance abuse treatment case mgt and housing assistance, both short and long term

Tenancy Preservation Program 508.944.9502
Assists disabled clients that are at risk of being evicted for reasons related to their disability

The Women's Center 508.996.3343
405 County Street (Office)
Provides confidential short-term shelter, counseling and support to victims of domestic violence and sexual assault.